

Here's what people wanted to know from the U.S. Government

3,138,850

Interactions with the public



Top clicks from Google searches

These are the phrases that brought people to USAGov en Español most often.

salud mental
24,796 clicks

visa americana
5,341 clicks

dónde está mi reembolso
4,992 clicks

green card
3,581 clicks

seguro social
3,318 clicks

Top 5 pages

These were the most frequently visited [USA.gov/espanol](https://www.usa.gov/espanol) pages, excluding the homepage, between April and June 2022.

#1



Entradas y salidas de EE. UU.

(Entry and Exit from the United States)

143,139

unique pageviews

#2



Días festivos federales

(Federal Holidays)

130,042

unique pageviews

#3



Residencia permanente o

“Green Card”

(Permanent Residence or “Green Card”)

115,202

unique pageviews

#4



Cómo obtener o renovar el

pasaporte

(How to Get or Renew a Passport)

109,438

unique pageviews

#5



Revise el estado de su reembolso

y declaración de impuestos

(Check the Status of Your Tax Return)

98,244

unique pageviews



Emails with the highest open rate



#1

[Ya no se necesita la prueba de COVID-19 para viajar a EE. UU.](#)

(COVID Testing Is No Longer Required to Travel to the U.S.)



58% opened

#2

[Contacte a embajadas y consulados de EE. UU.](#)

(Contact U.S. Embassies and Consulates)



57% opened

#3

[Cómo obtener la tercera ronda de pruebas caseras de COVID-19](#)

(How to Get the Third Round of COVID-19 Home Tests)



57% opened

#4

[Sepa dónde obtener ayuda en caso de violencia doméstica](#)

(Get Help for Domestic Violence)



56% opened

#5

[Infórmese y prepárese para emergencias con la NASA, FEMA y USAGov](#)

(Prepare for Emergencies with NASA, FEMA, and USAGov)



56% opened

Calls and chats to the Contact Center

USAGov's Contact Center agents handled **7,817 calls and chats in Spanish** during the months of April, May, and June. These were the top five resources agents used to answer questions:

- Cómo renovar el pasaporte de EE. UU.**
(How to Renew a U.S. Passport)
- Find a Lawyer and Affordable Legal Aid***
- Solicitar, renovar o reemplazar su residencia permanente**
(Apply for, Renew, or Replace Your Green Card)
- Pasaportes para menores de 16 años**
(Passports for Children Under 16)
- Find ZIP Codes and Post Offices***

* Bilingual Contact Center agents use information in Spanish and English.