

Here's what people wanted to know from the U.S. Government

2,945,553

Interactions with the public



Highlight

Between July and September leading up to the 2022 Midterm Elections there were more than **1.6 million Google searches relating to [inscripción para votar en Estados Unidos](#)** (register to vote in the United States) with search results that included **USAGov en Español pages**.

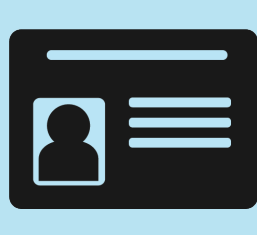
This is a **608% increase** compared to the prior quarter.

The top USA.gov/espanol result for such queries was the page **[Inscripción para votar en Estados Unidos](#)**.

Top 5 pages

These were the most frequently visited **USA.gov/espanol** pages, excluding the homepage, between July and September 2022.

#1



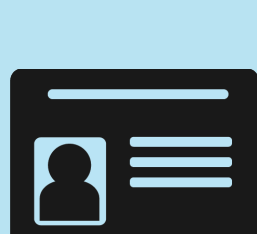
Residencia permanente o "Green Card"

(Permanent residence or "Green Card")

110,051

unique pageviews

#2



Entradas y salidas de EE. UU.

(Entry and exit from the United States)

107,597

unique pageviews

#3



Visas para extranjeros

(Visas for foreigners)

106,295

unique pageviews

#4



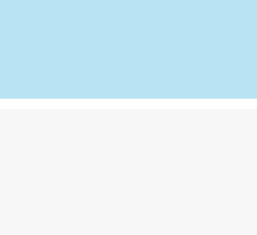
Cómo obtener o renovar el pasaporte

(How to get or renew a passport)

100,639

unique pageviews

#5



Días festivos federales

(Federal holidays)

89,488

unique pageviews



Emails with the highest open rate



#1

[Encuentre ayuda con los pagos del alquiler](#)

(Find help with rent payments)



60% opened

#2

[¿Sabe si es elegible para recibir cupones de alimentos?](#)

(Do you know if you're eligible for food stamps?)



58% opened

#3

[Conserve su seguro médico después de dejar su trabajo](#)

(Keep your health insurance after leaving your job)



57% opened

#4

[Conozca los beneficios de tener una cuenta de "My Social Security"](#)

(Learn about the benefits of having a "My Social Security" account)



57% opened

#5

[Cómo aplicar a subvenciones para pequeñas empresas](#)

(How to apply for small business grants)



57% opened

Calls and chats to the Contact Center

USAGov's Contact Center agents handled **7,175 calls and chats in Spanish** during the months of July, August, and September. More than 7K other callers used USAGov en Español's interactive voice response options to get help. These were the top five resources agents used to answer questions:

Find ZIP Codes and post offices*

Find a lawyer and affordable legal aid*

Procedures for entering the United States*

Cómo renovar el pasaporte de Estados Unidos

(How to renew a U.S. passport)

Solicitar, renovar o reemplazar su residencia permanente

(Apply for, renew, or replace your Green Card)

* Bilingual Contact Center agents use information in Spanish and English.