Highlights

There were 3.5 million Google searches related to selective service during the second quarter of FY2022, a 501% increase compared to the previous quarter. This drove up traffic to USA.gov's Selective Service page, which saw peak traffic on February 24 – the same day when Russia invaded Ukraine. While the major spike was over by early March, traffic remained higher-than-average through the remainder of the quarter.

Top 5 Pages

These were the most frequently visited USA.gov pages between January and March 2022.

1. Where's My Refund? How to Check the Status of My Tax Return
   1,447,074 unique pageviews

2. Getting or Renewing a U.S. Passport
   1,336,968 unique pageviews

3. Unclaimed Money from the Government
   546,250 unique pageviews

4. Change Your Address and Other U.S. Post Office Services
   503,078 unique pageviews

5. Selective Service
   368,486 unique pageviews

Calls to the Contact Center

USAGov’s Contact Center agents handled close to 28,000 calls in English during the months of January, February, and March. These were the top five topics people asked about:

1. Social/Human Services
2. Consumer Complaints or Questions
3. Taxes
4. Immigration and Naturalization
5. Foreign Travel by Americans

To view other USAGov data visit https://www.usa.gov/website-analytics/